** 14-DAY SHELTER IN PLACE **

ESSENTIAL SERVICES CONTACTS

(updated 13Apr2020)

To ensure that resources are being identified and directed with urgency and efficiency, we request that any individuals, businesses, companies, organisations or community groups wishing to make cash donations, give goods or services, or volunteer over the next three months, please complete the survey at this link: https://www.cognitoforms.com/BermudaHealthCouncil/ThirdSectorsCCRSForCommunityContributors

Please do not drop items off anywhere without having received instructions from an organisation’s representative or a member of the CCRT. A receiving entity may not be staffed or open for business in standard ways.

We do not want any resources to go to waste.

We thank you in advance for your support and consideration in these unprecedented times.

FOOD INSECURITY/FOOD DISTRIBUTION

Bermuda Islamic Cultural Centre 84 Harrington Sound Road, Smith’s

Contact: Saleem Talbot ☏ 732.1559 ✉ bermudaislamicculturalcenter@gmail.com ✉️ www.bermudaicc.com

Service: Food - Availability and distribution of affordable Halal and healthy food to the general public in order to promote good health.

Cathedral of the Most Holy Trinity (Charity #306) 29 Church Street, Hamilton

Contact: Bishop Nicholas Dill ☏ 504.3261 ✉ diocese@anglican.bm ✉️ www.anglican.bm

Service: Food - Boxed Dinner - Seven Days a Week between 12.15pm - 2.00pm

Christ Church 96 Middle Road, Warwick

Contact: David Thompson ☏ 705.4600 ✉ christchurch@logic.bm ✉️ www.christchurch.bm

Service: Food - Lunch - Seven Days a Week between 12.30pm - 2.00pm and Breakfast on Saturdays @ 8.30am

Coalition for the Protection of Children (Charity #334) 38 Mount Hill Road, Pembroke

Contact: Rachel Dill ☏ 705.2672 ✉ cpc@coalition.bm ✉️ www.coalition.bm

Service: Food - Call for assistance. New clients will have to go through intake process. Items can be picked up or delivered as available.

First Baptist Church 134 Middle Road, Devonshire

Contact: Rev. Gordon Shaw ☏ 236.7414 ✉ secretary@fbc.bm ✉️ www.firstbaptistbermuda.com

Service: Dinner - Wednesdays between 5.00pm - 6.00pm

FOCUS Substance Abuse Intervention Agency (Charity #371) 36 Union Street, Hamilton

Contact: Leslie Grant ☏ 296.2196 ✉ focus@focus.bm ✉️ www.focus.bm

Service: Food takeout Monday to Friday between 8.00am - 10.00am and 12.00pm - 1.00pm

Please note that this is a list as confirmed by our online survey.

It will be updated regularly as more details are received via our online survey.
Hamilton Seventh-day Adventist Church (Charity #110) 43 King Street, Hamilton
Contact: Dora Baker ☎️ 704.5066 📧 dorabaker67@gmail.com 🌐 www.hamiltonsda.org
Service: Food - Takeout lunch - Wednesdays and Sundays between 5.30pm - 6.30pm

Meals on Wheels (Charity #109) 103 South Road, Paget
Contact: Peter Smith ☎️ 236.1815 📧 mealsonwheels@logic.bm 🌐 www.mealsonwheels.bm/mow
Service: Food - 2 meals delivered on Mondays and Wednesdays

Open Your Heart Foundation (Charity #1014) (no physical address)
Contact: Vince Light 📧 openyourheart@outlook.com 🌐 www.facebook.com/Open-Your-Heart-Foundation-1642843475952401
Service: Food - Meals on Tuesdays from 6.00pm to 7.00pm at Lodge Somers Isle (2 Fairhaven Lane, Hog Bay) and Thursdays from 6.00pm to 7.00pm at Somerset Cricket Club (6 Cricket Lane, Somerset)

St. David’s Seventh-day Adventist Church 113 Southside Road, St. David’s
Contact: Dora Baker ☎️ 704.5066 📧 dorabaker67@gmail.com 🌐 www.stdavids.adventistchurch.org
Service: Food - Takeout supper - Mondays, Tuesdays and Wednesdays between 6.00pm - 7.00pm

The Eliza Dolittle Society (Charity #567) 64 Middle Road, Warwick
Contact: April Augustus ☎️ 333.4483 📧 teds.director@gmail.com 🌐 www.theelizadolittlesociety.bm
Service: Food - Grocery bags for pick up from location Tuesdays, Wednesdays & Thursdays between 10.00am - 12.30pm

The Salvation Army (Charity #93) 44 King Street, Hamilton
Contact: Chandra-Lee Bascombe ☎️ 292.2586 📧 chandra-lee_bascome@can.salvationarmy.org 🌐 www.salvationarmy.ca/bermuda/home/locations_contact
Service: Foodbank - North Street Hall - Tuesday to Friday between 9.30am - 1.00pm
Takeout - North Street Feeding Programme - Mondays, Tuesdays, Thursdays, Fridays & Saturdays @ 5.15pm - 5.45pm
Street Ministry Van (Hamilton) - Monday to Saturday @ 5.15pm - 6.30pm

Women’s Resource Centre (Charity #267) Sofia House, 48 Church Street, Hamilton
Contact: Elaine Butterfield ☎️ 533.3882 📧 wrc@wrcbermuda.com 🌐 www.wrcbermuda.com
Service: Grocery Vouchers for delivery on distribution days. Call/email Monday to Friday 9.00am to 5.00pm to be added to list of recipients. Please leave message if they are unable to take your call immediately.
Call Service: To provide information, guidance and referrals, as well as Counselling Support Services

SHELTER

CedarBridge Academy 1 CedarBridge lane, Devonshire
Contact: Alfred E. Maybury (DCFS) ☎️ 296.7575/278.9111 📧 amaybury@gov.bm
Service: Drop-in Emergency Shelter - doors close at 7.00pm during Shelter in Place time frame

The Salvation Army (Charity #93) 44 King Street, Hamilton
Contact: Chandra-Lee Bascome ☎️ chandra-lee_bascome@can.salvationarmy.org 🌐 www.salvationarmy.ca/bermuda/home/locations_contact
Service: Call for availability
HEALTH SERVICES/MEDICATION DISTRIBUTION

**Action on Alzheimer’s and Dementia** (Charity #929) 16 Burnaby Street, Hamilton

**Contact:** Liz Stewart or Marie Fay ☎ 707.0600/704.0387 📬 alzbermuda@yahoo.com  🌐 www.alzbermuda.com

**Service:** Caregiving and mental telehealth services for people living with Dementia - Please call for services

**Age Concern** (Charity #137) 17A Brunswick Street, Hamilton

**Contact:** Dr. Claudette Fleming ☎ 238.7525 📬 director@ageconcern.bm  🌐 www.ageconcern.bm

**Service:** Call service to provide information, advise and referrals for Seniors and Caregivers needing general assistance.

**Bermuda Diabetes Association** (Charity #143) Beacon House, 1 Beacon Street, Hamilton

**Contact:** Deborah Jones ☎ 297.8427/705.2955 .SizeMode 1.00pm; however, you can call and leave a message for prescription requests (leave you name, DOB and medication request). Check for delivery requests. Delivery services are pending approval.

**Bermuda Red Cross** (Charity #419) Charleswood, 9 Berry Hill Road, Paget

**Contact:** Ann Spencer Arscott ☎ 236.8253 📬 admin@bermudaredcross.com  🌐 www.bermudaredcross.com

**Service:** Psycho-social first aid support for individuals in quarantine, first responders and the community

**Child and Adolescent Services (MAWI)** 44 Devon Springs Road, Devonshire

**Contact:** 249.3370

**Service:** The CAS team offer telephone support services for parents and children who may be struggling with fears and worries about illness, being isolated or about coping with all the changes. Monday to Friday between 9.00am - 5.00pm. CAS offers mental health services for children up to 18 years old; however, during the Shelter in Place period, all services will be tele-health services.

**Emotional Wellbeing Hotline**

**Contact:** 24-HOUR EMERGENCY HOTLINE ☎ 239.1111

**Service:** Anxious, sad, overwhelmed, stressed? During this difficult time, the Emotional Wellbeing Hotline is here for you. Experienced mental health practitioners are available to speak with you and to offer support, 9.00am - 9.00pm, 7 days a week. Call 543.1111.

**Employee Assistance Programme** Washington Mall, 20 Church Street, Third Floor, Unit 311, Hamilton

**Contact:** Latisha Lister-Burgess ☎ 292.9000 бурп info@eap.bm  🌐 www.eap.bm

**Service:** Virtual (Tele-Medicine) Counselling on Monday to Thursday 9.00am - 7.00pm, Fridays 9.00am - 5.00pm - available to employees of member agencies

**Family Centre** (Charity #378) Sunshine League House, 27 King Street, Pembroke

**Contact:** Martha Dismont ☎ 232.1116 бурп info@tfc.bm  🌐 www.tfc.bm

**Service:** Mental health support/crisis counselling for families with children aged 4-18 years old via telehealth - Monday to Friday between 9.00am - 6.00pm
**Mid-Atlantic Wellness Institute** 44 Devon Springs Road, Devonshire

**Contact:** 24-HOUR EMERGENCY HOTLINE 239.1111  
[www.bermudahospitals.bm/services-listing/mental-health/acute-care](http://www.bermudahospitals.bm/services-listing/mental-health/acute-care)

**Service:** The service operates a crisis intervention team, which responds to after-hours mental health crises, and features crisis resolution and early intervention care approaches. Liaison psychiatric services are provided to patients in KEMH. During the Shelter in Place period, all services will be tele-health services.

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**Open Airways Bermuda** (Charity #458) (no physical address)

**Contact:** Mary Ewles  238.3261  mary@openairways.com  [www.openairways.com](http://www.openairways.com)

**Service:** Asthma Care and Medication - as needed by phone call

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**P.A.L.S. Cancer Care in Bermuda** (Charity #171) 18 Point Finder Road, Paget

**Contact:** Colleen English DeGrilla  236.7257  info@pals.bm  [www.pals.bm](http://www.pals.bm)

**Service:** Nursing, palliative care, physician, medical equipment and medical supplies for cancer patients. During Shelter in Place period, the office hours will be 9am-1pm for essential face to face appointments and supply/equipment collection. Support will also be provided via telemedicine. After 1pm, services are provided on a medical emergency basis.

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**Project Action** (Charity #561) Rosehill, St. George’s

**Contact:** Cindy Swan  735.1955/292.0445  bermudaprojectaction@gmail.com  [www.facebook.com/ProjectActionBermuda](http://www.facebook.com/ProjectActionBermuda)

**Service:** Provides free transportation for Seniors, children and the physically challenged daily. Call to arrange for pickup.

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**Solstice Falconer House**, 108 Pitts Bay Road, Pembroke

**Contact:** Kelly Madeiros  292.3456  info@solstice.bm  [www.solstice.bm](http://www.solstice.bm)

**Service:** Office closed to on site clients. Telehouse and detox services available.

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**NEW The Bermuda Legion** (Charity #809)

**Contact:** Carol Everson  293.3975/234.1880  nosoldierleftbehind@hotmail.com

**Service:** Range of support for War Veterans and Veterans of conflict and their widows, families and caregivers.

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**Vision Bermuda** (Charity #90) Beacon House, 3 Beacon Street, Hamilton

**Contact:** Theresa Hall  292.3231/335.0040  executivedirector@visionbermuda.bm  [www.visionbermuda.bm](http://www.visionbermuda.bm)

**Service:** Needs-based support for visually impaired

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**SAFETY: DOMESTIC/CHILD ABUSE**

**Centre Against Abuse** 3 Brooklyn Lane, Pembroke

**Contact:** Laurie Sheill  292.4366  info@centreagainstabuse.bm  [www.centreagainstabuse.bm](http://www.centreagainstabuse.bm)

**EMERGENCY HOTLINE** 297.8278

**Service:** Providing adult male and female survivors of domestic abuse and sexual assault, access to Hotline, telephone counselling, safe housing and protection orders.
**Department of Child and Family Services** 36 Victoria Street, Hamilton

**Contact:** To report any child protection matters to the Department, please call the On-call Social Worker on 332.0091 or the On-call Supervisor on 335.9095 - available 24-hours a day

**Contact:** EMERGENCY HOTLINE 📞 911 🌐 www.gov.bm/department/child-and-family-services

**Service:** To promote and protect the best interest and social well-being of children, adults and families in order to enhance their social functioning and quality of life.

### DRUG ABUSE/USE

**Alcoholics Anonymous** (no physical address)

**Contact:** 📞 297.0965 🌐 bermudaintergroup101@hotmail.com 🌐 www.aa.bm

**Service:** Due to the Covid-19 global pandemic, **ALL** Bermuda AA meetings are now available online via ZOOM. Please visit their website for days and times.

**FOCUS Substance Abuse Intervention Agency** (Charity #371) 36 Union Street, Hamilton

**Contact:** Leslie Grant 📞 296.2196/705.4991 🌐 focus@focus.bm 🌐 www.focus.bm

**Service:** Limited therapeutic support available - responding to critical cases - please call.

**Pathways Bermuda** (Charity #806) 61 Verdmont Road, Smith’s

**Contact:** Gita Blakeney-Saltus 📞 236.0823 🌐 gbsaltus@pathways.bm 🌐 www.pathways.bm

**Service:** Addiction related counselling via telemedicine. Monday to Friday between 9.00am - 5.00pm for new clients. Call for services.

**Solstice** Falconer House, 108 Pitts Bay Road, Pembroke

**Contact:** Kelly Madeiros 📞 292.3456 🌐 info@solstice.bm 🌐 www.solstice.bm

**Service:** Office closed to on site clients. Telehouse and detox services available.

**Turning Point Substance Abuse Programme (MAWI)** 44 Devon Springs Road, Devonshire

**Contact:** Dr. Ernest Peets 📞 239.2038 🌐 ernest.peets@bhb.bm or shirley.place@bhb.bm 🌐 [www.bermudahospitals.bm/services-listing/mental-health/substance-abuse](http://www.bermudahospitals.bm/services-listing/mental-health/substance-abuse)

**Service:** Requests for Detox Services and Opioid Treatment Programme will be assessed by the Clinical Team on an as needed basis. Urgent cases will be assessed based on medical need. For assessment, please contact the main office to be connected with one of the Counsellors. While assessments will take place, new admissions will depend on medical necessity and may not be possible during the Shelter in Place period. Therapy through telephone contact and tele-medicine options for existing clients. Any persons not currently in services who are seeking to schedule an intake should call the main office.
WHAT IS THE THIRD SECTOR COORDINATED CRISIS RESPONSE (CCR) DOING?
The CCR team have identified critical non-profits and organisations providing community support with shelter, food, and other essential resources, such as mental health counselling. Having determined the needs, we are now assembling the resources to meet those needs. The CCR team is identifying and reaching out to individuals and organisations to prepare.

WHO IS BEHIND THE CCR?
• Bank of Bermuda Foundation
• Bermuda Community Foundation
• Bermuda Health Council
• Inter-Agency Committee for Children and Families
• Age Concern Bermuda
• Tina Nash, former ED of Raleigh Bermuda
• Danielle Riviere, former ED of Centre on Philanthropy

Both Bermuda Community Foundation and Bank of Bermuda Foundation represent this effort on an EMO sub-committee to advise on the Third Sector response.

www.facebook.com/ThirdSectorCoordinatedCrisisResponseEffort